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| **Date** | **Rating** | **Comments** |
| 01/08/2024 | Very good | Because they deserve it |
| 05/08/2024 | Good | Easy to use |
| 05/08/2024 | Very good |  |
| 05/08/2024 | Good |  |
| 05/08/2024 | Good | The system was easy to use |
| 06/08/2024 | Very poor | you having a laugh you cant get GP APPOINTMENTs 5/6/8 weeks away disgusting |
| 06/08/2024 | Very good | I gave this answer as i was straight in and out today |
| 06/08/2024 | Very good | Very professional |
| 06/08/2024 | Very good | The nurse was a amazing answer all my questions |
| 07/08/2024 | Very good | "'Ruth was very attentive to what I was saying, she was friendly and put me at ease. She was gentle with needles. Very efficient an asset to the surgery. " |
| 07/08/2024 | Good | Seen within 10 mins of my appointment time and efficiently attended to by the doctors ðŸ™‚ |
| 07/08/2024 | Very good | Very attentive and thorough |
| 07/08/2024 | Very good | "'Doctor was very caring, listened to what i had to say and was very helpful." |
| 07/08/2024 | Very good | Fast an efficient great service thank you. |
| 07/08/2024 | Very good | The nurse referred me to the doctor and she referred me to the hospital. I was very pleased about how she was concerned and wanted me to be checked out at the hospital. Very caring doctor. |
| 07/08/2024 | Very good | Helpful and kind doctor. Prescribed treatment and follow up appointment |
| 07/08/2024 | Very good |  |
| 07/08/2024 | Very good | They were amazing at getting me in for a same day appointment which I was very grateful for and Dr Rushforth took the time to listen to all my symptoms and then come up with the best treatment plan for me. I love this surgery |
| 07/08/2024 | Very good | Because every thing was on time and the Doctor explained every thing I asked her with a lovely attitude and a smile thank you |
| 08/08/2024 | Very good | Dr know want she was doing |
| 08/08/2024 | Very good | Nurse was very friendly while getting on with the job she had to do |
| 08/08/2024 | Very good | "'I had to have a blood test and Iâ€™m terrified of needles, the nurse taking bloods was very understanding and calmed me down during the process that much that I didnâ€™t even realise she had taken it ðŸ˜€" |
| 08/08/2024 | Very good | Very good! Great doctor who explained everything and took time to answer any queries I had.  Thanks. |
| 08/08/2024 | Good | Would have been very good but i was kept waiting for 15mins after my appointment time. |
| 08/08/2024 | Good | I had no challenges despite waiting a little bit longer than the appointment time. Otherwise all was well the receprion and GP especially was professional. The service overall was good. |
| 09/08/2024 | Very good | Been with this practise 52years and always found them very good they always have time for you |
| 09/08/2024 | Very good | On time very good nurse |
| 09/08/2024 | Very good | "'Dr Shaw was brilliant very helpful despite the time constraints she knew I had booked a double appointment so even though I was late because I have ADHD she was very understanding and we spoke about each issue that needed attention, thank you!" |
| 12/08/2024 | Very good | The staff are quite nice. |
| 12/08/2024 | Very good | "'I was seen within reasononable waiting time, the nurse was friendly " |
| 12/08/2024 | Very good | "'The reception staff sorted out my prescription problem and shortage of medication straightaway, always helpful and pleasant, the asthma nurse today ( ruth ) was knowledgeable, caring and helpful as is julie the other nurse , I feel that they really care about me and my asthma and make sure I now know how serious it can be " |
| 12/08/2024 | Very good | Dr Cooper jest bardzo dobrym i przyjaznym lekarzem |
| 12/08/2024 | Very good | Very good quick service and pleasant nurse |
| 12/08/2024 | Very good | Very polite seen very quick |
| 12/08/2024 | Very good | "'Doctor was very thorough, caring and understanding " |
| 12/08/2024 | Very good | Nurse was very friendly and eased my nerves |
| 12/08/2024 | Very good | The nurse i saw was very friendly and helpfull answered all my questions that i asked her honestlyand my appionment was on time. |
| 12/08/2024 | Very good | "'Dr Kyne was pleasant, made me feel heard and made me feel like my concerns were being acknowledged and taken seriously, she requested tests to get to the root cause of my suddenly allergy to sun light." |
| 12/08/2024 | Very good | Appointment was on time and the nurse who attended to me was very clear on what she was doing she was very professional |
| 12/08/2024 | Very good | The nurse was very professional and respectful. She know what she was doing and finished the process in a short time. |
| 13/08/2024 | Very good |  |
| 13/08/2024 | Good | "'Dr Cooper was great help, she gave me great advice and sent me links for more information on my issue. The advice she gave helped me a lot. The only issue i have is the same as mist people and its struggling to get a appointment when you need to see a specific doctor. A 6 week wait is a long time " |
| 13/08/2024 | Neither good nor poor | "'I phoned up at 8.20 this morning and cldn't get emergency appointment. Been trying since last thurs " |
| 14/08/2024 | Very good | We were seen immediately and the nurse was lovely and helpful |
| 14/08/2024 | Neither good nor poor | would have been better better if there was somewhere to park. car park was full and roads outside were full even though there was only 4 people in the surgery |
| 14/08/2024 | Very good | Very good apart from the appointment time being 20 minutes later |
| 14/08/2024 | Very good | Very helpful and supportive |
| 14/08/2024 | Very good | Good communication |
| 15/08/2024 | Very good | Very fast in and out in 10 minutes |
| 15/08/2024 | Very good | I was attended to promptly and the nurse was kind and thorough in explaining the procedure. The test was completed before i even realised it. I appreciate the support provided. |
| 15/08/2024 | Very good | Very professional. |
| 15/08/2024 | Very good | The nurse i was seen by is a lovley lady treats me with such care and respect |
| 15/08/2024 | Very good |  |
| 16/08/2024 | Very good | "'An appointment with Nurse Julia Hawkhead who provided not only excellent treatment, but also puts patients at ease with conversation and by understanding their concerns." |
| 16/08/2024 | Very good | "'Very grateful for a team and lovely doctor. I had hard time getting appointment over the phone and ladies told me to come at 8:00 to surgery instead and with no issues I've got an appointment at 8:50. Lovely doctor helped me out with my health concerns and recommended me to take a blood test. At the reception lovely lady booked me in for a blood test same day. I deeply appreciate their support." |
| 16/08/2024 | Very good |  |
| 16/08/2024 | Very good |  |
| 16/08/2024 | Very good | They are efficient in helping |
| 17/08/2024 | Very good | Very nice doctors |
| 17/08/2024 | Very good | "'Pleasant receptionist who answered phone and made my appointment quickly for the shingles vaccine, the nurse was friendly and efficient she advised me on vaccines needed for a holiday and made my appointment for them whilst I was there." |
| 19/08/2024 | Very good | "'Blood test, both Julia and Katie managed to take my bloods, I'm not the easiest person to get blood from and I don't like needles and between them both, they managed to get bloods done and not panic me ir make me worries." |
| 19/08/2024 | Very good | "'Listened to my concerns. Was patient and very approachable. I didn't feel rushed and everything was explained clearly and I was given options to consider." |
| 19/08/2024 | Very good | Great care given from the nurse and GP . Very thorough and explained everything. |
| 19/08/2024 | Very good | Great Gp with fantastic bedside manner everything explained in detail would see again |
| 19/08/2024 | Very good |  |
| 19/08/2024 | Good |  |
| 19/08/2024 | Very good | I was very nervous for my first smear test and the nurse was very reassuring |
| 19/08/2024 | Good | "'Nice staff at front desk, very good doctor. However, 5 weeks time for next available appointment or 4 weeks for next bloods appointment is awful. " |
| 20/08/2024 | Good |  |
| 20/08/2024 | Good | 12 min delay delay from appointment time. |
| 20/08/2024 | Very good | Happy with the service I get from this surgery. |
| 20/08/2024 | Good |  |
| 20/08/2024 | Very good | "'Fast, efficient and regular contact." |
| 20/08/2024 | Very good | Treated very well at appointment with nurse |
| 20/08/2024 | Very good | "'Good doctor,explains everything " |
| 20/08/2024 | Very good | Easy electronic check in. The GP who us was kind and very helpful |
| 20/08/2024 | Very good |  |
| 21/08/2024 | Very good | Helped me understand why the test are for and gave me a BP monitor machine to check at home. |
| 21/08/2024 | Very good | "'No issues with service, was checked in very quickly and seen close to appt time " |
| 21/08/2024 | Very good | They actually helped the problem i was having and are making an effort to resolve my issue |
| 21/08/2024 | Very good | Very good service from all staff the Ladies on reception through to the Sister who took my Blood test. Very highly recommended and would recommend the surgery to anyone ðŸ˜‰ðŸ™‚ |
| 21/08/2024 | Very good | Helpful staff |
| 21/08/2024 | Very good | "'The staffs were friendly,polite, kept to time and highly professional. The environment was serene and tidy." |
| 21/08/2024 | Good | When able to get a reoccurring specific doctor the whole process was smooth. |
| 21/08/2024 | Neither good nor poor | "'entry to appointment was over 10 mins late, despite my arriving 5 mins early." |
| 21/08/2024 | Very good | On time and friendly. A newyoung Doctor very good. |
| 21/08/2024 | Very good | A very nice and helpful lady that went through all my results from my tests |
| 21/08/2024 | Very good |  |
| 22/08/2024 | Very good | "'Was seen a little earlier than my appointment time and the Dr Durha was very professional, listened to my problems and prescribed a medication that will help with my reflux." |
| 22/08/2024 | Very good | "'My appointment was on time and the nurse was very professional and polite,surgery nice and clean" |
| 23/08/2024 | Very good | Present efficient friendly |
| 23/08/2024 | Very good | Staff are nice and explain details during the checking. |
| 23/08/2024 | Very good | "'The nurse rhat did my bloods is always friendly,witch calms me xx" |
| 23/08/2024 | Good | "'I was only having my blood taken, didn't have to wait long, to get seen. But overall, its always hard to get appointment. Things definitely need to change. " |
| 23/08/2024 | Very good | "'I've always been treated well at the doctors " |
| 23/08/2024 | Very good | Very professional and caring |
| 23/08/2024 | Very good | "'The doctor was very thorough and very efficient and very helpful,so thank-you very much." |
| 23/08/2024 | Very good | Receptionist very helpful And pleasant as was the nurse i seen |
| 23/08/2024 | Very good |  |
| 23/08/2024 | Very good |  |
| 24/08/2024 | Very good | Not too long to wait and a very friendly service |
| 24/08/2024 | Very good | "'Waiting tome was shorter than last vist," |
| 26/08/2024 | Very good | Was very gentle whilst changing my dressing |
| 28/08/2024 | Very good | Straight forward .in and out.fhank you. |
| 28/08/2024 | Good | Good just a little waiting |
| 28/08/2024 | Very good | Very good and polite. |
| 28/08/2024 | Very good | "'I booked in, and was seen on time. Thanks " |
| 28/08/2024 | Very good | In and out all very smooth |
| 28/08/2024 | Good |  |
| 29/08/2024 | Very good | Quick in quick out prompt and professional service |
| 29/08/2024 | Very good | "'Because they have been always very friendly, helpful and supportive towards me and my family.  They always treat us with respect." |
| 29/08/2024 | Very poor | "'I was told that they would do different tests to rule out different causes for my chronic stomach pain, they did a blood test and there is no follow up appointment for any further test to find the root cause for my chronic stomach pain, just â€œblood is normal best wishesâ€. Is a blood test all you need to find out that Iâ€™m healthy? What about a stool sample? Nothing just clearly my stomach pain of 2 years is a fig of my imagination Thank you Rebecca Simpson for taking my matter seriously! Thank you for your service." |
| 29/08/2024 | Very good | The doctor listened to me and answered my questions and she made sure I understood her feedback. She considered my concerns and gave me options. |